



TRAVEL REPORT SUMMARY

Submitted by:

Tolkun Mambetova, Programme Specialist

Date: 13 June, 2022

Tolkun Mambetova

EE095F91BF194AA...

Aida Karipova, M&E Specialist

Aida Karipova

78B9A9B633A1467...

Title of the event:

Monitoring visit to NGO "Musaada"
(in Dzhahalal-Abad - 23.05, in Osh – 24, 26.05)

Travel Dates: May 23, 24, 26, 2022

Purpose of Travel:

1. Discussing programme activity with the staff of organization in Dzhahalal-Abad office and meeting with clients (Tolkun Mambetova) - 23.05.
2. Inventory of health products in Osh office (Tolkun Mambetova) - 24.05.
3. Discussing programme activity with the staff of organization in Osh (Tolkun Mambetova) - 24.05.
4. Verification of data (Aida Karipova) - 24.05.
5. Meeting with clients of organization (Tolkun Mambetova) - 26.05.

Brief Summary:

1. NGO Musaada has the office in Dzhahalal-Abad. The office was visited for discussing programme activity with coordinator and outreach worker working in Dzhahalal-Abad city and Dzhahalal-Abad oblast.

The coverage in Dzhahalal-Abad oblast is around 400 clients, 9 PLHIV.

Outreach worker takes condoms, lubricants and rapid tests from Osh office for 2 weeks – 1 month. There is an equipment for rapid testing and separate log for HIV testing registration. Outreach worker regularly brings his diary and log on HIV testing to Osh for entering data to MIS Date Base.

Outreach work is conducted every day on the streets, parks, working place of clients, covering 8-10 clients per day. Clients also come to the office for mini-sessions and taking HP.

There were some problems in Dzhahalal-Abad AIDS Center related to confidentiality and disclosure of HIV status. Outreach worker communicated several times on these issues with the staff of AIDS Center and for now there are no such kind of problems.

There was a meeting with 4 clients who came to the office.

4 MSM were interviewed in the office. UICs of clients interviewed: TYMA166, COKA199, CYCY188, TAKA173. According to the interview they know organization for 2-8 years.

All clients confirmed receiving the following services: receiving condoms and lubricants (according to needs, not more than 12 condoms for 1 MSM for 1 month), counselling on HIV,

STI, PrEP, safe sexual behavior, legal issues, participation in mini-trainings and informational mini-session, referral to proctologist, psychologist. For most of clients the number of distributed HP is enough, for some clients – is not enough and they buy condoms. They meet with outreach worker 1-4 times in a month. The awareness on HIV is satisfactory, but some clients do not know about STI symptoms. Some MSM informed that sometimes do not use condoms. All of them confirmed passing HIV testing by rapid tests, usually they pass HIV test 1-2 per year. They satisfied with all services provided and outreach workers' attitude and support.

2. Inventory of health products.

Inventory was conducted for the following health products for the period April - May 2022: condoms, rapid tests, health products for rapid testing and STI drugs.

Data on delivery and consumption was verified from HP logs and other accounting documents. Actual stock corresponded to the data in HP logs. There were no discrepancies found. Signed inventory table is attached.

HP logs and other related documents were checked. They are filled in according to requested format. 1C warehouse programme for HP accounting is also used. At the day of monitoring visit on 24 May, the data for 23 May was not entered to 1C.

The organization has hygrometer in the warehouse and in the refrigerator, the temperature and humidity are fixed every day.

3. Discussing programme activity with the staff of organization.

There are 10 outreach/social workers in the organization, 4 of them on 100% of employment, other employees on 50%.

The organization covers Osh, Dzhahalal-Abad and Batken oblasts. There is an office in Dzhahalal-Abad city where one outreach worker covers around 400 clients. The coverage in Osh is around 400 clients, in Karasuu – 1000 clients, other clients are from different regions and districts.

Each outreach worker covers certain regions and districts. The overall coverage is not changed since the last monitoring visit.

Outreach work is conducted every day, during day and evening time. Different groups of clients are covered once a week.

There are many clients who use psychoactive substances and practice unsafe behavior.

The indicator on PrEP will be not achieved. Nobody of clients want to take PrEP, as PrEP is ART medication that is why they are afraid of PreP. Outreach workers consult clients and distribute informational materials on PrEP. One outreach worker is on PreP now and often provide counseling service by giving an example of himself. But still, it is too difficult to convince clients to take PreP. Some clients take post-exposure prophylaxis.

All outreach workers have their own targets on coverage and HIV testing for one month, but it is not documented. These targets are distributed and tracked by M&E specialist.

Indicators on coverage and HIV testing will be achieved on 85-90%, on PreP – will be not achieved due to abovementioned reasons.

There are 16 PLHIV clients in total, some of them migrates abroad and take ART drugs.

Not so many clients go for STI testing to AquaLab Laboratory, if they do not have symptoms they refuse to be tested, some of them go to other clinics for testing.

Distribution of HP from the warehouse to outreach workers once in 10 days. The quantity of HP for the issue based on the coverage for 10 days and remains on hands. STI drugs are distributed

to the doctor according to the prescription for STI treatment. There is a need to deliver syringes and pads for STI treatment injections. At the day of monitoring visit the stock of HP was for the period till the end of June.

There is a need for new logs for registration of rapid testing.

There was a discussion and on-job training on programme reports, supporting docs, indicators and MIS data base. Comments provided during report verification and Management Letter were explained.

4. Data verification results (between primary documentation and MIS database)
General coverage-2259, MPS-2187 (Jalal-Abad, Jalal-Abad oblast, Osh, Osh oblast).

Month	Primary documentation	Database / Aggregating document	Number of checked codes	% Coincidence of primary documentation and database	Notes
January	Outreach Worker diary	MIS Database	50	92%	Ensure that the database matches the primary documentation
February			50	100%	
March			50	100%	

Data verification was carried out in the presence of a database specialist Sabzaliev Abuali.

НАТИ188: STI referral service was not entered in the database

АРАБ197: dated 01.27.22 - consultation in the database differs from the primary documentation, no referral for HIV infection was noted

УПА181: dated 01.26.22 - the number of distributed condoms in the database does not correspond to the primary documentation

БУГА191: dated 28.01.22 - referral for HIV is not marked in the database

It is necessary to work with the new outreach worker on the quality of filling in the diary.

5. Meeting with clients of organization.

13 MSM visited office for the interview. UICs of clients interviewed: БОРО181, ДИМА182, ДИДО199, ОПТА181, САРИ190, ТАМА197, ЭРГО190, ЭЛАН193, ЖЫБЕ195, БОРЯ172, ЖУНУ185, РААЛ192, САША199. According to the interview they know organization for 1-10 years. There were also some new clients who know organization for 3 months or since the end of December 2021.

All clients confirmed receiving the following services: receiving condoms (according to needs, around 3-12 for 1 MSM for 1 month, as per different needs of different clients), information materials, counselling on HIV, STI, PrEP, safe sexual behavior, legal issues, participation in mini-trainings and informational mini-session, referral to proctologist, psychologist. They meet with outreach worker 1-2 times in a week / in a month. The awareness on HIV, STI and safe sexual behavior is satisfactory, some clients have low awareness on PrEP. Some MSM informed that sometimes do not use condoms. All of them confirmed passing HIV testing by rapid tests. They satisfied with all services provided and outreach workers' attitude and support.

Recommendations for the organization:

1. To indicate all HP and drugs in HP table submitted to programme specialist (HP management specialist).

2. To enter the data on HP to 1C warehouse programme by the fact of HP issue (HP management specialist).
3. To issue health products from the warehouse once a week or more frequently to outreach workers (HP management specialist).
4. Boxes from condoms and lubricants should be destroyed immediately during the issue from the warehouse to outreach workers (HP management specialist).
5. To conduct actively information campaign on PrEP among clients (Outreach workers).
6. To take all possible measures for achieving targets on minimal package of services, HIV testing and PrEP for 2nd quarter and 1st semester of 2022 (M&E specialist, Coordinator).
7. To improve the quality of information and counseling for MSM on HIV, STIs, PrEP and safe behavior (Outreach workers).
8. To conduct rapid testing more frequently if needed among MSM and MSM/PLHIV's permanent sexual partners (Coordinator, Outreach workers).
9. To ensure the compliance of primary documentation with the MIS database, to conduct data verification, to work with new outreach worker on filling in the diary (Coordinator, Data base specialist).

Recommendations for UNDP/GF project:

1. To deliver syringes and pads for injections for STI treatment.
2. To deliver new logs for HIV testing registration.

Distribution in UNDP/GF Project:

- Inga Babicheva, Deputy Programme Manager / HIV/TB Grant Coordinator.

Approved:

DocuSigned by:
Inga Babicheva
782AA1855B0E4B4...